

Find a tenant and get paid with Statewide CityFHEPS

Statewide CityFHEPS is a rental assistance program that helps individuals and families living on low incomes search and pay for housing anywhere in New York State for up to 5 years.

Under the program, the New York City Department of Social Services (DSS) pays landlords a 'supplement' covering a portion of your tenant's rent. This supports the tenant in paying the full cost of rent.

Learn about the Program

What are the benefits of participating in the CityFHEPS program?

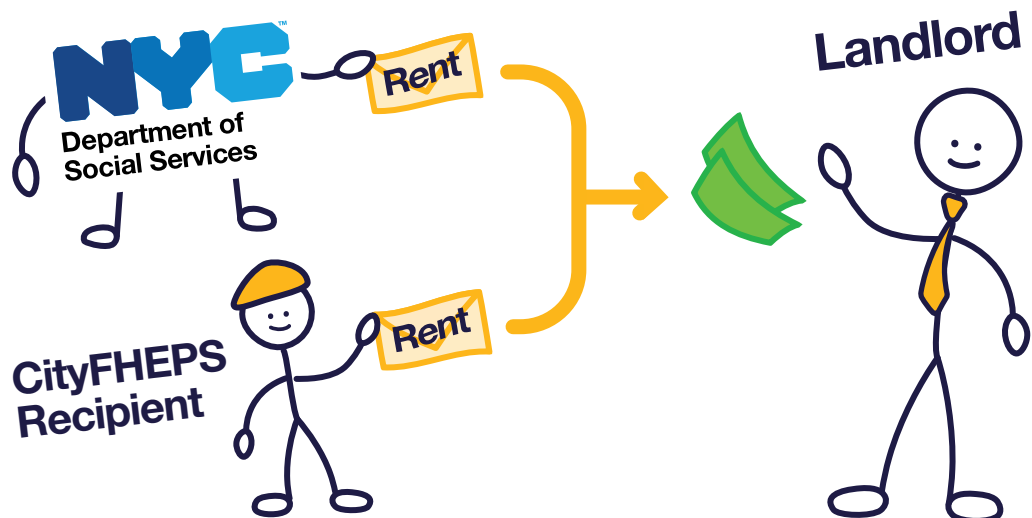
You can help New Yorkers living on low incomes find a place to call home. With CityFHEPS...

- You will receive monthly 'supplement' payment from the New York City Department of Social Services (DSS)/Human Resources Administration (HRA) to cover a portion of your tenant's rent.
- You can receive a subsidy for the first three months of rent.
- Monthly rental assistance payments from NYC DSS/HRA may continue for up to five (5) years if households continue to meet eligibility requirements. In some cases, households may get additional extensions beyond five (5) years for "good cause."

How CityFHEPS Works

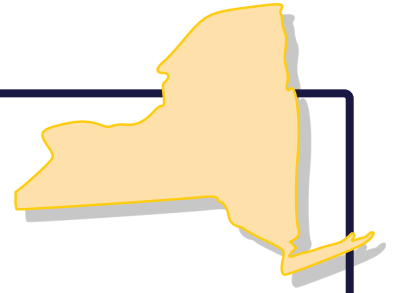
With CityFHEPS, tenants typically pay 30% of their total monthly income toward their rent.*

NYC DSS/HRA will pay the remaining costs of rent.



**If tenants are eligible for cash assistance, landlords may also get a portion of rent paid with shelter allowance.*

Applying for the Program



How do I participate in the CityFHEPS program?

If you are a landlord or broker, find out more information about leasing an apartment with CityFHEPS by contacting the Public Engagement Unit's Home Support Unit (PEU HSU):

- Call the Home Support Unit: **212-331-6240**
- Contact the Home Support Unit online: nyc.gov/site/mayorspeu/programs/contact-the-home-support-unit.page

Step by Step

Here's how the program works:

- 1** The tenant has a 'shopping letter' from NYC DSS/HRA, meaning they may be eligible for CityFHEPS. The shopping letter contains important information like what type of housing they qualify for, the number of bedrooms they can search for, and the maximum total rent the program will assist paying for.
- 2** Once you and the tenant agree to move forward, the tenant is responsible for contacting their housing specialist or case worker with your apartment information. You will be responsible for filling out a landlord package and NYC DSS/HRA will vet that package for approval.
- 3** NYC DSS/HRA will schedule an in-person or virtual walk through with you to ensure the apartment is safe and to discuss the total amount of rent the City will be responsible for paying via the supplement. The rent levels are averaged from the local standard.
- 4** Once approved, the tenant's housing specialist or case worker will prepare a packet of housing documents and will schedule a lease signing.
 - a. *You may have to wait for NYC DSS/HRA to review the application.*
- 5** Your first housing payment will be a paper check, delivered by the tenant's housing specialist. Moving forward, you can apply for an Electronic Funds Transfer (EFT), to receive payments automatically through direct deposit.

Support during the Program

What help is available once my tenant moves in?

Landlord and Brokers involved in the CityFHEPS program are invited to contact the HRA Rental Assistance Call Center, Monday-Friday from 9 AM to 5 PM at 718-557-1399

The call center can assist with general information and payment inquiries.

Do CityFHEPS recipients typically stay in their apartment?

Typically, CityFHEPS recipients stay in their apartments. Because of landlords like you, the return to shelter rate is very low.

